Nordson BetterBook™ Service Plans

Reduce unwanted downtime and lower your cost of ownership with cost-effective service plans.

BetterBook Service Plans let you achieve and maintain reliable, consistent performance and protect your investment in Nordson equipment today, and for years to come.

Designed specifically for spine-gluing and side-gluing bookbinding systems, BetterBook plans are tailored to meet the unique characteristics and properties of PUR adhesives and equipment. If less downtime, fewer emergency service calls and better productivity are important to your operation, you will benefit from regularly scheduled service.

Don’t wait until your line shuts down. Service plans are available to meet the needs of standard- and high-volume operations.

**BetterBook plans include:**

Comprehensive inspection and maintenance by a factory-trained Nordson customer service engineer.

**Quarterly Maintenance Service**

1. Clean and purge entire system
2. Remove PUR between nozzle and gun body
3. Check and replace as needed:
   A. Nozzle and gun body
   B. Filter screen on gun assembly
   C. Nozzle seals
   D. Pressure control seals
   E. Adhesive hose
   F. Control module
   G. Retract-on-close (snuff-back) module

**Inventory planning**

Nordson personnel will audit your system and parts inventory and suggest the replacement and wear parts you are most likely to need. As a result, you’ll minimize future maintenance time by having critical components on-hand and ready when you need them.

**10% Discount on Nordson Parts During Service**

Genuine parts don’t just fit, they match. Nordson parts are designed specifically for your system. Precision machining, compatibility correctly calibrated parts reduce your long-term total cost of ownership (TCO). Parts needed for system maintenance during your scheduled BetterBook Service Plan visit will be discounted 10 percent. Parts ordered for your BetterBook system maintenance inventory during the Service Plan visit will also be discounted 10 percent.

*Parts are not included in the price of the Service Plan. Discounts apply to list prices and may not be combined with other discounts or promotions. Discounts apply only to parts needed or ordered during the scheduled Service Plan visit.*
Why choose Nordson?
Nordson pioneered PUR slot nozzle technology for bookbinding. Who knows your Nordson equipment better? Let us help you achieve, and maintain top system performance with priority service that meets original factory specifications. We also provide the documentation required for ISO compliance.

You get peace-of-mind knowing that your adhesive system will perform at its best now and in the future.

The Nordson Package of Values®
We have built our reputation by backing every Nordson product with fast, dependable service when and where our customers need it.

Our Package of Values includes production testing, system engineering, customer service and a commitment to deliver what is promised.

- 24/7, live technical support
- Online product manuals, drawings and software downloads
- Live Customer Support Center
- Online parts ordering 24/7 at www.parts.nordson.com
- Standard warranty of up to two years or 4,000 hours
- Local sales and technical service
- Access to ESP™ reconditioned equipment

Our local representatives speak your language, understand your needs and can answer any questions about your adhesive dispensing process.

Call toll-free (800) 234-0506

Nordson accepts all major credit cards and corporate procurement cards.

BetterBook Service Plan pricing is for maintenance and service performed during normal business hours 8 a.m. to 5 p.m. Monday-Friday excluding holidays. Additional charges may apply for service to be performed outside of these normal business hours. Service scheduling based on availability. Nordson reserves the right to schedule or reschedule appointments.