



Global Support – 57 Countries

No matter where you are, our service team is ready to assist you. Our factory-trained local representatives speak your language, understand your needs and can answer any question about your adhesive process.



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Nordson TrueBlue™ Service Plans

A choice of plans to fit your production needs.

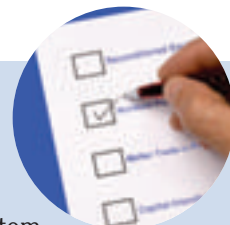


Protect your investment, maximize productivity and minimize unexpected downtime.

Nordson TrueBlue Service Plans make it easy to assure consistent operation and meet your production goals.

Factory-trained Nordson technical representatives can help you achieve top system performance with priority service that meets original factory specifications. We will provide the documentation required for ISO compliance. Your maintenance staff can focus on other critical areas of your operation. And, you will have the peace of mind knowing that your adhesive system will operate correctly in the months and years to come. A choice of three plans lets you choose the level of service that is best for your operation.

Option 1: TrueBlue Health Check



The Health Check is a top-to-bottom system inspection and evaluation. A Nordson technician will inspect your melter, hoses, dispensing guns and solenoids for damage, missing parts, cleanliness, proper support and installation, and hydraulic- and electrical connection integrity. You receive a detailed report and a quote for any components that need to be replaced. We will also conduct an audit of your spare parts inventory and recommend stocking levels for your production environment.

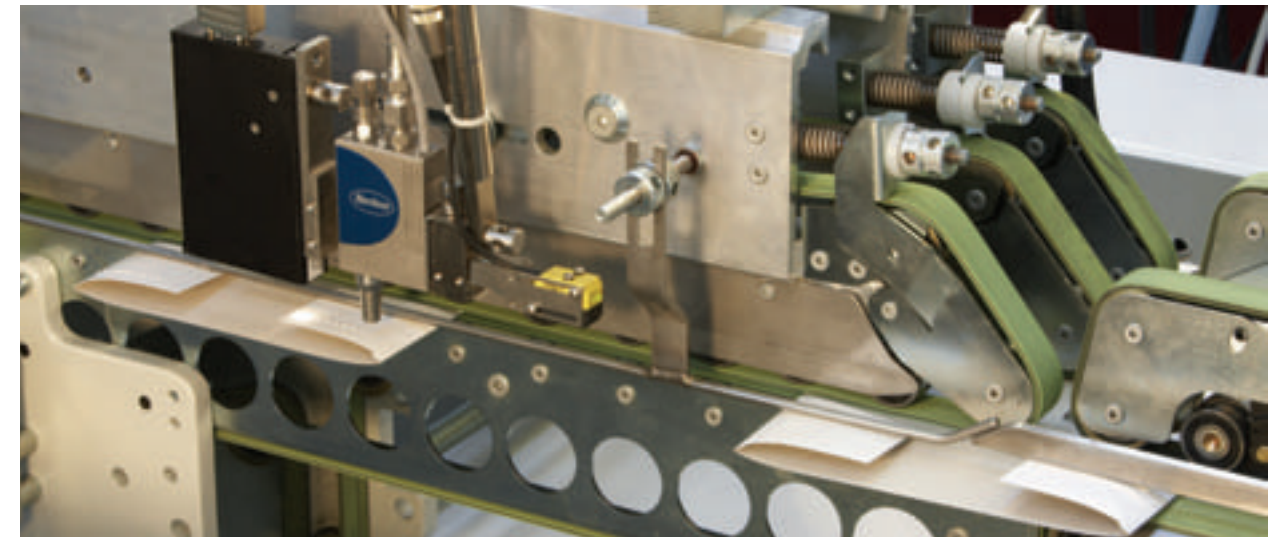
Keeping your adhesive system and parts inventory in good health can help minimize unwanted downtime. The TrueBlue Health Check may be right for you.



Option 2: TrueBlue Preventive Maintenance

Regular thorough cleaning and maintenance are the secrets to maximum productivity for an adhesive dispensing system. The TrueBlue Preventive Maintenance Program includes all of the inspection and auditing you receive with the TrueBlue Health Check plan plus, draining and cleaning of the system; replacement of the system filter; and purging the system to help remove adhesive char and debris. We'll operate each gun and nozzle for accurate firing, check general system settings like temperature zones, setback temperature control, pressure and driver settings. We'll provide documentation for your records and for ISO compliance.

When your operation requires productivity, reliability and performance TrueBlue Preventive Maintenance is your best bet.



Option 3: TrueBlue Flexible A la carte Service

Flexible A la carte Service can be tailored to help you when and where you need it most. We'll work with you to design a plan that meets the specific requirements of your operation. You decide the components we will service and replace in order to optimize your adhesive systems. Plant visits are arranged around your busy production schedule to minimize downtime.



Flexible/A la carte service is ideal in operations where there are multiple adhesive systems with varying maintenance needs.



Perfect Match Components

Made-to-match Genuine Nordson® replacement parts are the best way to achieve peak system performance. Made to original factory specifications, Genuine Nordson parts provide more consistent temperature control throughout the system resulting in better adhesive flow and system performance with less downtime. You will preserve your system's reliability, efficient operation and warranty by insisting on Genuine Nordson parts.

